



**Delivery Guarantee** 

**Standard delivery in  
full, **same day** or your  
freight is **free!\*****

*\*T's & C's apply*



**Need it sooner or at a specific time?**



- ▲ 2hr turnaround
- ▲ Up to 1 tonne
- ▲ Up to 3m lengths
- ▲ Assisted unload



- ▲ With our 24/7 around the clock delivery service we can get the goods to site at a specific time, including crane lifts out of hours and weekends.

**SPECIALTY  
DELIVERIES**



## Terms & Conditions

### 5.8 Standard Delivery Guarantee

#### (b) **Queensland**

The Seller guarantees that eligible orders of Goods/Equipment will be delivered in full to the Buyer's nominated delivery address within the same business day the order is placed. Where delivery does not occur within this timeframe, the applicable freight charge will be waived. This waiver constitutes the Buyer's sole and exclusive remedy for failure to meet the Same-Day Delivery Guarantee.

An order is deemed **eligible** under this clause where all of the following conditions are met:

- The order is placed and confirmed by the Seller prior to 12:00pm local time on a business day;
- The total order weight does not exceed eight (8) tonnes;
- The nominated delivery address must be located within a serviceable area as confirmed by the Seller in writing at the time of order placement;
- The Buyer's account is not subject to credit hold at the time the order is placed;
- The delivery site is safe, accessible, and attended during the scheduled delivery window.

**Exclusions** to the Standard Delivery Guarantee include:

- House lots;
- Orders requiring crane truck delivery;
- Orders of Goods/Equipment where the Promised Time is not within the same business day as order placement.

### 5.9 Promised Time Delivery Guarantee

#### (b) **Queensland**

The Seller guarantees that eligible orders of Goods/Equipment with a Promised Time will be delivered in full to the Buyer's nominated delivery address at or before the agreed Promised Time. Where delivery does not occur within this timeframe, and provided the Buyer's account is not on credit hold at the time of order placement, the applicable freight charge will be waived. This waiver constitutes the Buyer's sole and exclusive remedy for failure to meet the Promised Time Delivery Guarantee.

**Eligibility** is subject to the criteria outlined under the specific delivery service selected by the Buyer and confirmed by the Seller, as follows:

#### **adxpress (2 hour)**

- Promised Time of two (2) hours from order placement;
- Total order weight does not exceed one (1) tonne;
- The length of any item in the order does not exceed three (3) metres;
- The nominated delivery address is located within a serviceable area as confirmed by the Seller in writing at the time of order placement;
- The delivery site is safe, accessible, and attended during the delivery window.

#### **adx24/7**

- Promised Time as agreed in writing between the Buyer and the Seller at the time of order placement;
- The nominated delivery address is located within a serviceable area as confirmed by the Seller in writing at the time of order placement;
- The delivery site is safe, accessible, and attended during the delivery window.

5.10 General Conditions Applicable to Delivery Guarantees

(b) **Queensland**

- Delivery times shall be recorded by the Seller using its delivery tracking systems and/or driver logs. These records shall be deemed conclusive evidence of the time of delivery, unless the Buyer provides verifiable contrary evidence.
- To the maximum extent permitted by law, the waiver of freight charges under Clauses 5.8 and 5.9 constitutes the Seller's sole liability and the Buyer's exclusive remedy for delayed or failed delivery. The Seller shall not be liable for any indirect, incidental, special or consequential loss or damage, including without limitation, loss of profit, loss of business opportunity, business interruption, or third-party claims, arising from or in connection with any failure to meet the delivery timeframe.