



**Delivery Guarantee** 

**Standard delivery  
in full within 2 hours,  
or your freight is free!\***

\*T's & C's apply



**Need it sooner or at a specific time?**



- ▲ 60 minute turnaround
- ▲ Up to 1 tonne
- ▲ Up to 3m lengths
- ▲ Assisted unload
- ▲ Zone A delivery



- ▲ 90 minute turnaround
- ▲ Up to 5 tonne
- ▲ Up to 6m lengths
- ▲ Assisted unload
- ▲ Zone A delivery



- ▲ With our 24/7 around the clock delivery service we can get the goods to site at a specific time, including crane lifts out of hours and weekends.

## Terms & Conditions

5.8 The Seller guarantees that eligible orders of Goods/Equipment will be delivered in full within 2 hours from the time the order is placed. Should the order of Goods/Equipment not arrive at the Buyer's nominated delivery address within this timeframe, the freight charge will be waived. An order is deemed eligible if the following conditions are met:

- The order is placed after 8am on a business day
- The total order weight does not exceed 8 ton
- The nominated delivery address falls within Zone A of the Seller's Delivery & Charges map
- The Buyer's account is not on credit hold at the time the order is placed

Exclusions include:

- House lots
- Orders requiring crane truck delivery
- Orders of Goods/Equipment with a Promised Time exceeding 2 hours from the time that the order is placed

5.9 The Seller guarantees that orders of Goods/Equipment with a Promised Time will be delivered in full before or at the Promised Time. Should the order of Goods/Equipment not arrive at the Buyer's nominated delivery address before or at the Promised Time, and only if the Buyer's account is not on credit hold at the time the order is placed, the freight charge will be waived. Delivery guarantee eligibility is subject to the criteria of the agreed upon Promised Time delivery service option between the Buyer and the Seller, outlined as follows:

adexpress

- Promised Time of 60 minutes
- The total order weight does not exceed 1 tonne
- The length of products does not exceed 3 metres
- The nominated delivery address falls within Zone A of the Seller's Delivery & Charges map
- Assisted Unload is provided

90xpress

- Promised Time of 90 minutes
- The total order weight does not exceed 5 tonne
- The length of products does not exceed 6 metres
- The nominated delivery address falls within Zone A of the Seller's Delivery & Charges map
- Assisted Unload is provided

adx24/7

- Promised Time as agreed upon between the Buyer and the Seller