



Delivery Guarantee



Our ADXellent customer service is being taken to the next level

We strive to get our products out to you faster than anyone else. This is why we are introducing our delivery guarantee.

Our guarantee to you is that all deliveries will be fast and in full or its FREE.

ADX Depot understands that time is valuable and we want to help you ensure your job runs smoothly and to schedule. By ordering with ADX Depot, this is guaranteed.

How it Works

During the ordering process, our Customer Service Team will confirm the order and the fast delivery details for the individual job. Consideration of all factors will be taken at the time to ensure your order is delivered as fast as promised.

Once the delivery has been received, any concerns must be communicated to our Customer Service Team on the same day as delivery for resolution.

For more information, please contact us on (08) 8292 5000.

Terms & Conditions:

1. Weather, traffic & high demand instances may affect the eligibility for a delivery fee refund. The Customer Service Team will advise the fast delivery time based on the individual job when the order is confirmed. Should the agreed guarantee not be met, a full refund of the delivery fee will be approved. 2. This guarantee does not apply to deliveries to residential house lots, special non-stocked item orders or out of stock product orders. 3. Any deliveries that do not match our guarantee must be notified to our Customer Service Team on the day of being received. A full refund of the delivery fee will then be arranged. 4. E & OE.



Delivery Services

What you want, where you want, when you want



- 30 minute turnaround
- Up to 500kg
- Up to 3m lengths
- Assisted unload
- Adelaide CBD*



- 60 minute turnaround
- Up to 1 tonne
- Up to 3m lengths
- Assisted unload
- Metropolitan CBD



- 90 minute turnaround
- Up to 5 tonne
- Up to 6m lengths
- Assisted unload
- Metropolitan CBD



With our 24/7 around the clock delivery service we can get goods to site at specific times, including crane lifts out of hours.

* CBDxpress 30 min delivery service is applicable to orders out of ADX Depot Adelaide being delivered within Adelaide CBD.